

# 25 Year Limited Warranty

PLEASE REGISTER YOUR PRODUCT AT  
[HAGUEWATER.COM/WARRANTY-REGISTRATION](https://www.haguewater.com/warranty-registration)



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## Coverage

This warranty covers the Hague **WaterMax**® Appliance delivered to the original owner when the appliance is purchased for personal, family, or household use. It is intended to cover defects occurring in workmanship or materials or both.

## Warrantor's Performance and Length of Warranty

Hague Quality Water International warrants that upon receipt from the owner of any Hague Media Tank, Brine Tank, Main Control Valve, or the fine mesh polystyrene resin found to be defective in material or workmanship, Hague will repair or replace the defective item, at no charge for that item, for 25 YEARS from date of installation.

Hague Quality Water International further warrants that upon receipt from the owner of any other mechanical or electronic parts, which are found to be defective in material or workmanship, Hague will repair or replace the defective parts, at no charge for those parts for 5 YEARS from date of installation.

All defective parts must be returned, along with the equipment serial number and date of original installation, to an authorized Hague dealer of Hague Quality Water International PREPAID, and replacement parts will be returned by Hague to the owner FREIGHT COLLECT.

Further Exclusions and Limitations on Warranty: This warranty is null and void unless the Hague Appliance was purchased from an independent Hague dealer. THERE ARE NO WARRANTIES OTHER THAN THOSE DESCRIBED IN THIS WARRANTY INSTRUMENT.

This warranty does not cover any service call or labor costs incurred with respect to the removal and replacement of any defective part or parts. Hague Quality Water International will not be liable for, nor will it pay service call or labor charges incurred or expended with respect to this warranty.

In the event the water supply being processed through this product contains sand, bacterial iron, algae, sulfur, tannins, organic matter, or other unusual substances, then unless the appliance is represented as being capable of handling these substances in the appliance specifications, other special treatment of the water supply must be used to remove these substances before they enter this product. Otherwise, Hague Quality Water International shall have no obligations under this warranty.

This warranty does not cover damage to a part or parts of the appliance from causes such as fire, accidents, freezing, or unreasonable use, abuse, or neglect by the owner.

This warranty does not cover damage to a part or parts of the appliance resulting from improper installation. All plumbing and electrical connections should be made in accordance with all local codes and the installation instructions provided with the appliance. The warranty does not cover damage resulting from use with inadequate or defective plumbing; inadequate or defective water supply or pressure; inadequate or defective house wiring; improper voltage, electrical service, or electrical connections; or violation of applicable building, plumbing, or electrical codes, laws, ordinances, or regulations.

**THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL OR SECONDARY DAMAGES.**

**ANY IMPLIED WARRANTIES ON THE PRODUCT DESCRIBED IN THIS WARRANTY WILL NOT BE EFFECTIVE AFTER THE EXPIRATION OF THIS WARRANTY.**

No dealer, agent, representative or other person is authorized to extend or expand this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## Claims Procedure

At Hague Quality Water, we believe in providing the best water treatment solutions in the industry. If you have any questions or concerns about your product, rest assured that we will stand behind your purchase with our manufacturer's warranty. PLEASE WORK WITH YOUR LOCAL AUTHORIZED HAGUE DEALER TO FILE ANY WARRANTY CLAIMS.